



Job Posting Director, Street Involved Services

Yonge Street Mission is a Christian development agency committed to the end of chronic poverty in Toronto in one generation. . The Director of Street-Involved Services ensures that the youth population experiencing homelessness in the GTA will have access to a continuum of services that addresses their immediate needs and long-term goals. This is accomplished through providing oversight for the day to day operations of one of the largest street-involved youth drop-in hubs in the country, developing innovative programs that engage the hardest to reach youth who come from all parts of the GTA, participate within and facilitate city-wide youth homeless round tables to address gaps and enhance strengths within the sector. The Director will manage a team devoted to inspiring, supporting, advocating and to journey with youth through counselling, case management, low-barrier program deliver and health care. The candidate must be an effective leader of support and empower staff regularly facing very challenging daily experiences. The successful candidate will have significant experience and demonstrated commitment to working with youth who have multiple barriers, as well as being seasoned in managing both physical and emotional conflict in a program space. The Director will report to the VP, Programs and Community Development and is a part of the broader YSM Ministry Leadership Team. If you are a leader who feels called by God to serve the poor, enjoys working in a dynamic environment and who is willing to rub shoulders with staff on the frontlines, this is your opportunity.

Responsibilities:

The successful candidate will be responsible for:

- the day to day operations of the drop in and health services, including: ensuring safe-environment practices, conflict resolution/management, staff scheduling and volunteer engagement, best-practice
- lead a diverse team of drop-in workers, case workers, program coordinators, health practitioners and 90 +volunteers
- work with other YSM program services to coordinate multi-service delivery for youth experiencing multi-barriers
- coordinate an effective case management program and data assessment for program evaluation
- provide strategy and administrative support for the development of low-barrier programs that bridge homeless youth to stability and exiting the streets
- facilitate and sustain partnerships with related organizations
- build meaningful relationships with street-involved youth
- ensure collaborative integration and planning that spans the organization

Qualifications:

The successful candidate will have the following skills and training

- Ability to lead and direct a diverse team of staff, student interns and volunteers
- A biblical understanding of the unique aspects of ministry among the poor and youth at risk
- Post-secondary education in the social service field and/or ministry/management and leadership
- Front line experience in challenging contexts
- Enthusiasm for transformative community programs
- Computer literacy skills as well as organizational and administrative skills
- Excellent interpersonal skills; conflict resolution skills; solutions focused
- Demonstrated commitment to YSM's principles of faith, mission and values

Deadline For Application: This posting will remain open until filled

Starting Date: Immediate upon signing of Letter of Engage

Send resume and cover letter in confidence to:

people@ysm.ca include the subject line in the email: "Director, Street-involved Services"